

# GitHub Professional Services At-A-Glance

The GitHub Professional Services team offers hands-on consulting from Services Engineers and guided education courses from Trainers. Services Engineers work alongside your team to bring insights, best practices, and knowledge from across our community that help you prepare for, implement, and adopt GitHub while expert Trainers offer interactive classroom and online instruction.

## How GitHub Professional Services works with teams

Your GitHub Professional Services engagement will be tailored to meet your organization's specific needs. We find that the most successful teams follow a common timeline.

### 01. Count Down

Prepare to launch GitHub

- **Workflow Design**

### 02. Launch

Get started with GitHub in your organization

- **GitHub Enterprise Implementation**
- **Migration or GitHub Enterprise Instance Consolidation**
- **Admin Mentoring**

### 03. Accelerate

Maximize your success with GitHub

- **Workflow Review**
- **API Consultation**
- **Culture Transformation**

Training classes help your team be productive and successful at any stage of your journey.

- **Technical Training**
- **Train the Trainer**

## Services Engineering Consultation

Services Engineers can help your team determine the best implementation and adoption path, taking into consideration migration strategies, workflow patterns, GitHub Enterprise implementation best practices, API and integration possibilities, and administrative enablement.

### **GitHub Enterprise Implementation**

A strategic rollout of GitHub Enterprise can help your team get started faster. Our Services Engineers provide setup, authentication and security needs assessment, high-availability and disaster recovery best practices, and mentorship for Enterprise administrators.

### **Migration or GitHub Enterprise Instance Consolidation**

GitHub Professional Services can ensure a safe, efficient migration that preserves data history while maximizing developer happiness.

### **Administrator Mentorship**

We know that GitHub Enterprise administrators have unique challenges and responsibilities. This program helps educate administrative teams on day-to-day operations, responsibilities, and situation resolutions of your GitHub Enterprise implementation.

### **Workflow Consultation**

Consult with a Services Engineer to review useful Git workflow strategies and design a workflow that is tailored for your organization, maximizing collaboration through Git and GitHub.

### **API Consultation**

The API consultation is designed to help you understand how to best integrate with and extend the capabilities of GitHub Enterprise. The hands-on session covers API examples, webhook use-cases, authentication mechanisms, and further best practices.

### **Services Account Engineer**

The Services Account Engineer is a long-term technical resource that will help roadmap your top initiatives and participate in delivery. The SAE will deliver this by serving as a hands-on-keyboard team member to assist in building out your solutions.

### **Culture Transformation Package**

With the Culture Transformation Package, we'll help discover opportunities for applying modern software development practices to your organization, and identify actionable steps that will improve the way your organization delivers software and begins a journey towards InnerSource.

## Training Courses

Our expert Training team offers interactive in-person and virtual instruction on Git and GitHub, for technical and non-technical audiences alike.

### **Technical Training**

We design and deliver customized training courses to help users at all levels get more comfortable with Git and GitHub. Whether we are teaching in-person or through our virtual classroom, we prioritize hands on keyboard for a participant-centric, engaging learning experience. Our highly experienced trainers allow plenty of time for questions, ensuring no question goes unanswered.

### **Train the Trainer**

Train the Trainer prepares and certifies participants on your team to deliver the GitHub for Developers course and become Subject Matter Experts on Git and GitHub. Activities include technical instructor curriculum walkthroughs, hands-on practice, teach back exercises, and written certification.

**Having trouble deciding on which offering to choose? We can help craft a Services Package! Get in touch with us at:**

🔗 <https://services.github.com>

✉ [services@github.com](mailto:services@github.com)